



International Casualty Claims Scenarios

The following scenarios are hypothetical and are offered solely to illustrate the types of situations that could result in claims. These scenarios are not based on actual claims, and they do not mean that there is insurance coverage under any particular insurance policy for any particular scenario. They are not intended to represent any position at all regarding whether or not a particular policy actually or potentially covers a particular scenario. Actual claims under actual insurance policies are handled according to their facts, actual policy language, and any applicable laws.

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Country of Origin Benefits - Foreign Voluntary Compensation

- Australian national is employed by U.S. multinational company policyholder to work in Bahrain.
- Employee is injured in Bahrain in the course and scope of performing his duties for the U.S. multinational and as a result he is disabled for 30 days.
- Employee receives medical treatment in Bahrain.
- Bahrain does not have a local workers compensation scheme.
- Australia does have a workers compensation scheme, but benefits are limited to injuries that take place in the Australia.
- An International Advantage[®] policy can provide foreign voluntary compensation coverage that can extend the equivalent of country of origin benefits for the Australia.

Difference in Limits – Contingent Auto Liability

- U.S. company's employee travels to Mexico on business and rents a car from a local rental agency.
- The local rental car agency carries a local Mexican auto liability policy with limits of MXN 500,000 (Mexico requires compulsory auto liability insurance on all vehicles with limits of MXN 500,000 – approximately equal to USD \$40,000).
- Employee is involved in a serious auto accident in Mexico resulting in the death of a passenger in the other vehicle and a serious injury to the driver of the other vehicle; the claims have been valued at the equivalent of US \$500,000 under Mexican law.
- The U.S. company-employer and the driver-employee could be held directly responsible for US \$460,000.
- An ACE International Advantage policy can provide worldwide contingent auto liability coverage outside of the U.S. with limits of \$1M per accident and can extend coverage to U.S. companies and their employees.

Coverage Jurisdiction – Products Liability

- U.S. company manufactures burners in the U.S. that are sold to a distributor in France. Distributor sells burners to third-party customer in Germany who uses them in an industrial furnace.
- Burner suffers premature failure and damages third-party customer's furnace.
- Third-party customer sues U.S. company in Germany.
- The domestic general liability insurer may deny coverage because the suit has been filed outside of the standard coverage territory.
- An ACE International Advantage policy can provide products liability coverage in foreign territories, and defense of suits brought in foreign territories.

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Property Damage From Foreign Travel – Commercial General Liability

- U.S. company's employee travels to Belize on business and accidentally leaves the water running in the bathtub in the hotel room.
- The bathtub overflows, causing water damage to the floors below, including the hotel lobby. The hotel owner demands payment for the damage.
- The claim may not be covered under the U.S. company's domestic general liability policy because the event happened outside of the policy's coverage territory.
- An ACE International Advantage policy can provide worldwide property damage liability coverage outside of the U.S.

Trip Travel – Executive Assistance

- U.S. based charitable organization takes a mission trip to a village in Zimbabwe with volunteers who stay at a campsite.
- One of the volunteers contracts malaria while in Zimbabwe.
- There are no qualified medical facilities within a reasonable distance from the charity's campsite to treat the volunteer.
- The volunteer's only option is to be evacuated to a qualified medical facility in Johannesburg, South Africa at a cost of \$30,000.
- The volunteer's spouse, also a participant in the mission trip, wants to accompany the volunteer to the hospital in Johannesburg at an additional cost of \$10,000.
- An ACE International Advantage policy with Executive Assistance services can provide benefits for the cost of emergency medical evacuation to the nearest adequate medical facility and can include the cost for an accompanying spouse.